

P-870M-I Series

VDSL2 Modem

User's Guide

Version 1.00

Edition 1

5/2006

The logo for ZyXEL, featuring the word "ZyXEL" in a bold, blue, sans-serif font. The "y" is lowercase and has a distinctive shape, while "XEL" is uppercase. The letters are closely spaced and have a slight shadow or depth.

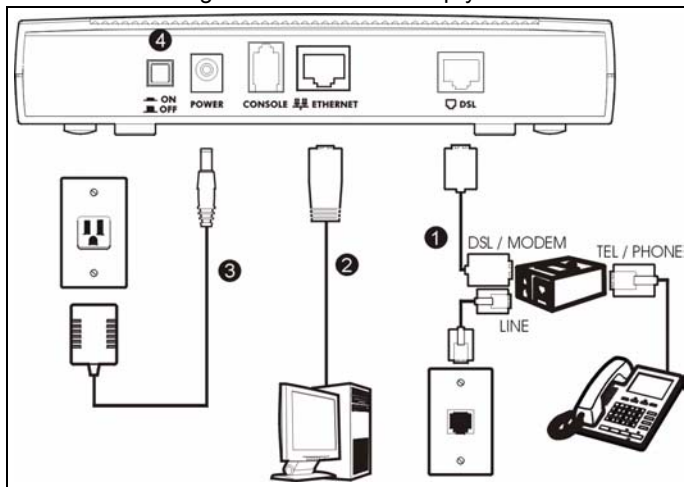
1 Connections

Your P-870M-I Series ("P-870M-I") is a VDSL2 modem. VDSL2 provides high-speed Internet access up to 100 Mbps per second (each way) through a telephone line. As a result, your P-870M-I is an ideal modem for Triple Play services, such as voice, video, high definition television (HDTV), and interactive gaming.

The P-870M-I Series consists of the following models:

- P-870M-I1, a VDSL2 modem for regular (POTS) lines
- P-870M-I3, a VDSL2 modem for ISDN lines

Make the following connections to set up your P-870M-I.

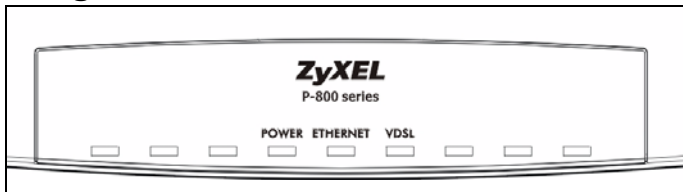


- 1** Use a telephone wire to connect the P-870M-I **DSL** port to the **DSL** (or **MODEM**) port on a splitter. If you do not have a splitter, connect the **DSL** port directly to the telephone jack.
- 2** Use an Ethernet cable to connect the P-870M-I **ETHERNET** port to the computer.
- 3** Use the included power adaptor to connect the P-870M-I **POWER** socket to an appropriate power source.
- 4** After you've made these connections, push in the power button.

If the **POWER**, **ETHERNET**, and **VDSL** lights are on (or blinking), you have set up the P-870M-I correctly. Test your Internet connection by visiting <http://www.zyxel.com> (or another web site).

If the lights behave differently or if you cannot connect to the Web site, make sure the connections are correct. If the lights are still different, turn off the device, wait a few seconds, and turn it on again. If the problem continues, contact your local vendor.

2 Lights



Light	Status	Description
POWER	Green	The P-870M-I is receiving power and ready for use.
	Blinking	The P-870M-I is self-testing.
	Red	The P-870M-I detected an error while self-testing, or there is a device malfunction.
ETHERNET	Green	The P-870M-I has an Ethernet connection with a computer.
	Blinking	The P-870M-I is sending/receiving data to /from the computer.
	Off	The P-870M-I does not have an Ethernet connection with a computer.
VDSL	Green	The P-870M-I has a DSL connection.
	Blinking	The P-870M-I is trying to establish a DSL connection.

3 Wall-mounting Instructions

- 1 Locate a high position on a sturdy wall that is free of obstructions.

- 2 Drill two holes for the screws (M3*10). The centers of the holes should be 108 mm apart.

Note: Be careful to avoid damaging pipes or cables inside the wall when drilling holes for the screws.

- 3 Do not screw the screws all the way into the wall. Leave a small gap of about 0.5 cm between the heads of the screws and the wall.
- 4 Make sure the screws can hold the weight of the P-870M-I with the connection cables.
- 5 Align the holes on the back of the P-870M-I with the screws on the wall. Hang the P-870M-I on the screws.

4 Specifications

Values are accurate at the time of writing.

Table 1 Device Specifications

Feature	Specification
DSL Port	(P-870M-I1) RJ11 connector for POTS (P-870M-I3) RJ-45 connector for ISDN
ETHERNET Port	RJ-45 connector 10/100 Mbps Auto-sensing, auto-cross-over MDI/ MDI-X
Power Supply	AC 9 V, 1 A
Power Consumption	7 W

Table 1 Device Specifications (continued)

Feature	Specification
Dimensions	128 mm (L) x 180 mm (W) x 36 mm (H)
Operating Requirements	Operating Temperature: 0 to 40 C Storage Temperature: -20 to 60 C Operating Humidity: 20 to 85% RH Storage Humidity: 20 to 95% RH

Table 2 North American Plug Standards

Feature	Specification
AC Power Adaptor Model	AA-091A
Input Power	AC 120 V, 60 Hz, 1 A
Output Power	AC 9 V, 1 A
Power Consumption	7 W
Safety Standards	UL, CUL (UL 1950, CSA C22.2 No.234-M90)

Table 3 European Plug Standards

Feature	Specification
AC Power Adaptor Model	AA-091ABN
Input Power	AC 230 V, 50 Hz, 1 A
Output Power	AC 9 V, 1 A
Power Consumption	7 W
Safety Standards	TUV, CE (EN 60950)

Table 4 United Kingdom Plug Standards

Feature	Specification
AC Power Adaptor Model	AD-0901000AK
Input Power	AC 230 V, 50 Hz, 1 A
Output Power	AC 9 V, 1 A
Power Consumption	7 W
Safety Standards	TUV, CE (EN 60950, BS7002)

Table 5 Australia and New Zealand Plug Standards

Feature	Specification
AC Power Adaptor Model	AA-091AE
Input Power	AC 240 V, 50 Hz, 1 A
Output Power	AC 9 V, 1 A
Power Consumption	7 W
Safety Standards	NATA (AS 3260)

5 Safety Warnings

For your safety, be sure to read and follow all warning notices and instructions.

- To reduce the risk of fire, use only No. 26 AWG (American Wire Gauge) or larger telecommunication line cord.
- Do NOT open the device or unit. Opening or removing covers can expose you to dangerous high voltage points or other risks. ONLY qualified service personnel can service the device. Please contact your vendor for further information.

- Use **ONLY** the dedicated power supply for your device. Connect the power cord or power adaptor to the right supply voltage (110V AC in North America or 230V AC in Europe).
- Do **NOT** use the device if the power supply is damaged as it might cause electrocution.
- If the power supply is damaged, remove it from the power outlet.
- Do **NOT** attempt to repair the power supply. Contact your local vendor to order a new power supply.
- Place connecting cables carefully so that no one will step on them or stumble over them. Do **NOT** allow anything to rest on the power cord and do **NOT** locate the product where anyone can walk on the power cord.
- Do **NOT** install nor use your device during a thunderstorm. There may be a remote risk of electric shock from lightning.
- Do **NOT** expose your device to dampness, dust or corrosive liquids.
- Do **NOT** use this product near water, for example, in a wet basement or near a swimming pool.
- Make sure to connect the cables to the correct ports.
- Do **NOT** obstruct the device ventilation slots, as insufficient airflow may harm your device.
- Do **NOT** store things on the device.
- Connect **ONLY** suitable accessories to the device.
- Do not use the device outside, and make sure all the connections are indoors. There may be a remote risk of electric shock from lightning.

6 Related Documentation

Please go to <http://www.zyxel.com> for product news, firmware, documentation, and other support materials.

ZyXEL Limited Warranty

ZyXEL warrants to the original end user (purchaser) that this product is free from any defects in materials or workmanship for a period of up to two years from the date of purchase. During the warranty period, and upon proof of purchase, should the product have indications of failure due to faulty workmanship and/or materials, ZyXEL will, at its discretion, repair or replace the defective products or components without charge for either parts or labor, and to whatever extent it shall deem necessary to restore the product or components to proper operating condition. Any replacement will consist of a new or re-manufactured functionally equivalent product of equal or higher value, and will be solely at the discretion of ZyXEL. This warranty shall not apply if the product has been modified, misused, tampered with, damaged by an act of God, or subjected to abnormal working conditions.

Note

Repair or replacement, as provided under this warranty, is the exclusive remedy of the purchaser. This warranty is in lieu of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular use or purpose. ZyXEL shall in no event be held liable for indirect or consequential damages of any kind to the purchaser.

To obtain the services of this warranty, contact ZyXEL's Service Center for your Return Material Authorization number (RMA). Products must be returned Postage Prepaid. It is recommended that the unit be insured when shipped. Any returned products without proof of purchase or those with an out-dated warranty will be repaired or replaced (at the discretion of ZyXEL) and the customer will be billed for parts and labor. All repaired or replaced products will be shipped by ZyXEL to the corresponding return address, Postage Paid. This warranty gives you specific legal rights, and you may also have other rights that vary from country to country.

Registration

Register your product online to receive e-mail notices of firmware upgrades and information at www.zyxel.com for global products, or at www.us.zyxel.com for North American products.

Customer Support

Please have the following information ready when you contact customer support.

- Product model and serial number.
- Warranty Information.
- Date that you received your device.
- Brief description of the problem and the steps you took to solve it.

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User Guide Feedback

Help us help you. E-mail all User Guide-related comments, questions or suggestions for improvement to techwriters@zyxel.com.tw or send regular mail to The Technical Writing Team, ZyXEL Communications Corp., 6 Innovation Road II, Science-Based Industrial Park, Hsinchu, 300, Taiwan. Thank you.

Certifications

Federal Communications Commission (FCC) Interference Statement

This device complies with Part 15 of FCC rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operations.

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

If this equipment does cause harmful interference to radio/television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which

the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

Notice 1

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Viewing Certifications

- 1 Go to www.zyxel.com.
- 2 Select your product from the drop-down list box on the ZyXEL home page to go to that product's page.
- 3 Select the certification you wish to view from this page.



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